2023-2024
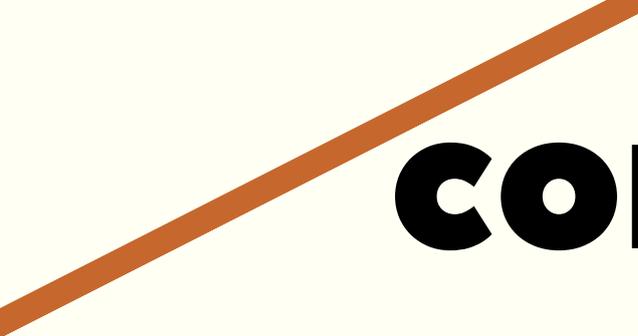
ACADEMICS' FEEDBACK ANALYSIS REPORT (2023-2024)
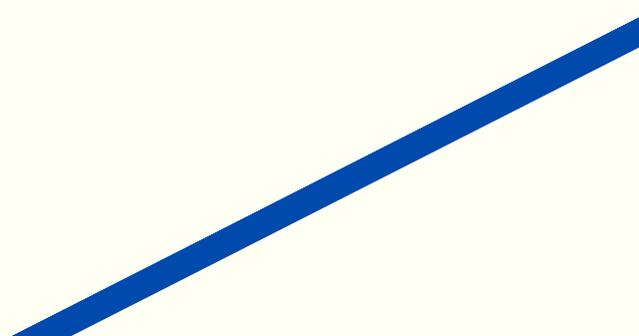
**CENTRE FOR INTERNAL QUALITY ASSURANCE
AND
NEP CELL**

**INDIRA GANDHI NATIONAL OPEN UNIVERSITY
NEW DELHI: 110068**

CONTENTS

1. PREAMBLE

In alignment with the Government of India's Viksit Bharat 2047 vision, which seeks to position India as a global leader by 2047, a series of targeted interventions in the higher education sector have been outlined. These initiatives focus on key areas such as improving the Gross Enrolment Ratio (GER), enhancing financial support systems for students, elevating the global ranking of Indian universities, fostering innovation and entrepreneurship, and strengthening research and development capabilities.

The Center for Internal Quality Assurance (CIQA) at Indira Gandhi National Open University (IGNOU) has launched a pivotal initiative aimed at elevating the quality and relevance of its educational offerings. Reflecting the university's ongoing commitment to stakeholder engagement and continuous progress, CIQA developed a detailed feedback mechanism, which was disseminated to the university's academic community for input.

2. METHODOLOGY

To ensure a comprehensive and insightful analysis, CIQA adopted a methodical approach to processing the feedback. After collecting responses from academics of the University, the data was systematically organized into a centralized database for thorough analysis. A thematic review was conducted to identify emerging patterns and trends across five core themes, supported by a quantitative evaluation to assess the prevalence of specific suggestions and concerns. These findings were then consolidated into a detailed report, highlighting actionable insights and strategic recommendations. This rigorous process not only supports informed decision-making but also reinforces CIQA's commitment to fostering continuous improvement and addressing the evolving needs of its stakeholders.

The feedback received covers several strategic priorities, including the expansion of online education accessibility, strengthening industry-academia partnerships, enhancing financial aid through scholarships and fellowships, and encouraging innovative course design. Additionally, the responses underscore the need for advancements in research excellence, international collaborations, teaching quality, and infrastructure development, all aimed at improving the global stature of Indian universities.
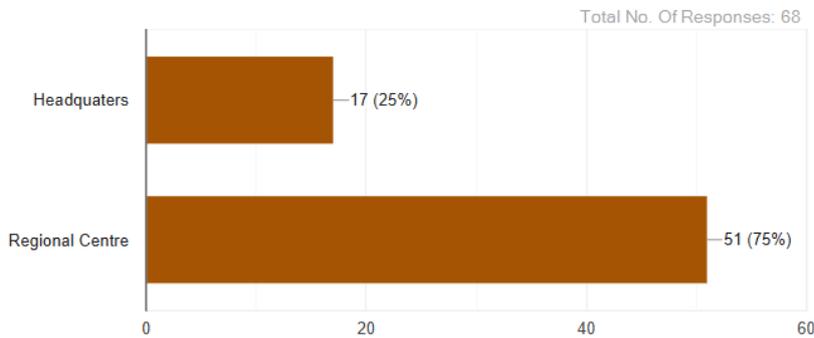
This report serves as a foundation for further analysis of these critical themes, offering a roadmap for addressing the dynamic needs of India's higher education system and contributing to the realization of the Viksit Bharat 2047 vision.

3. DEMOGRAPHIC PROFILE

The feedback data was collected from 68 academics, gender distribution of 63.2% male and 36.8% female respondents. The age distribution among participants is as follows:

Age Group	Percentage
25 to 35	0%
36 to 45	13.2%
46 to 55	60.3%
56 years and above	26.5%

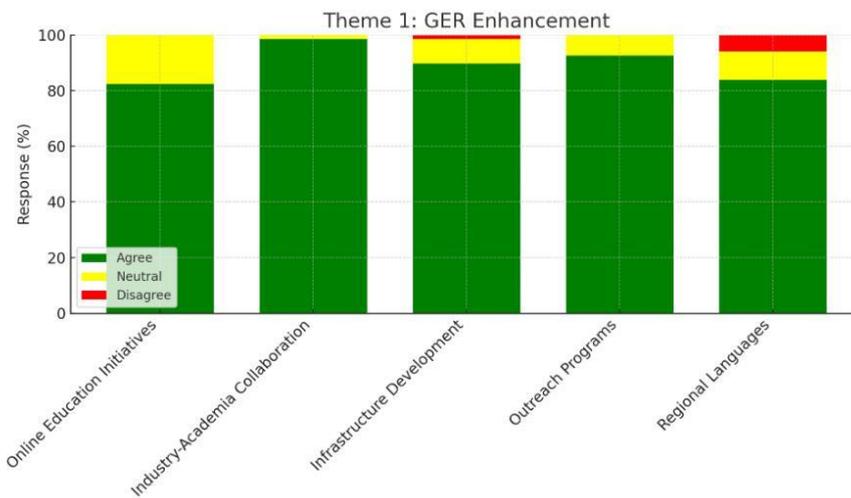**Place of Posting:** Headquarters: 25% and Regional Centre 75 %

4. THEME AND ANALYSIS

Theme 1: Increase Gross Enrolment Ratio (GER)

The table below outlines the feedback percentages for each strategy under this theme.

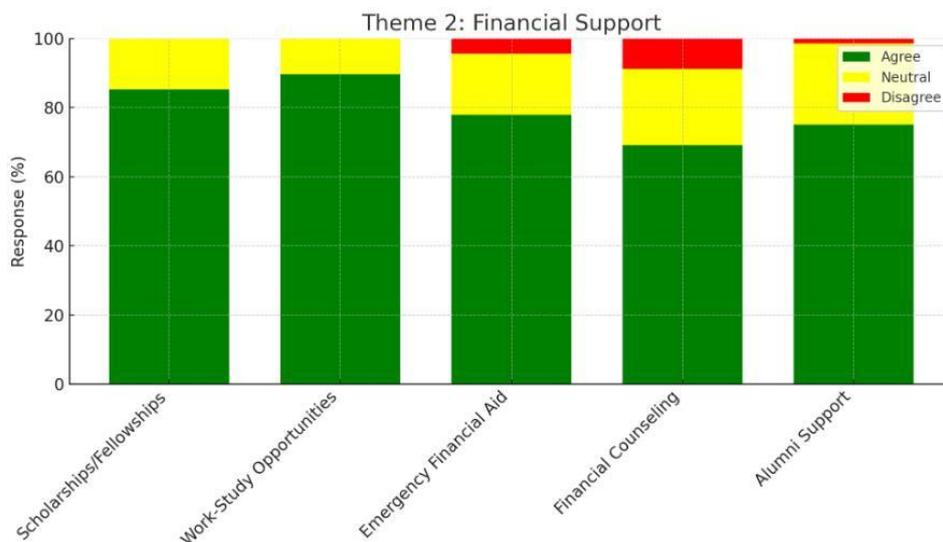| Feedback Area	Agree (%)	Neutral (%)	Disagree (%)
Accessible Online Education Initiatives	82.4	17.6	0
Industry-Academia Collaboration	98.5	1.5	0
Infrastructure Development	89.7	8.8	1.5
Targeted Outreach Programs	92.6	7.4	0
Offering Programmes in Regional Languages	83.8	10.3	5.9

Analysis:

- **Accessible Online Education Initiatives** received significant support (82.4%) but showed some neutrality (17.6%), indicating potential barriers such as digital infrastructure or training.
- **Industry-Academia Collaboration** (98.5%) was the most agreed-upon initiative, showing a strong consensus on its effectiveness.

- **Offering Programmes in Regional Languages** saw the highest disagreement (5.9%), signaling challenges in execution or varying preferences across regions.

Theme 2: Financial Support to HEI Students

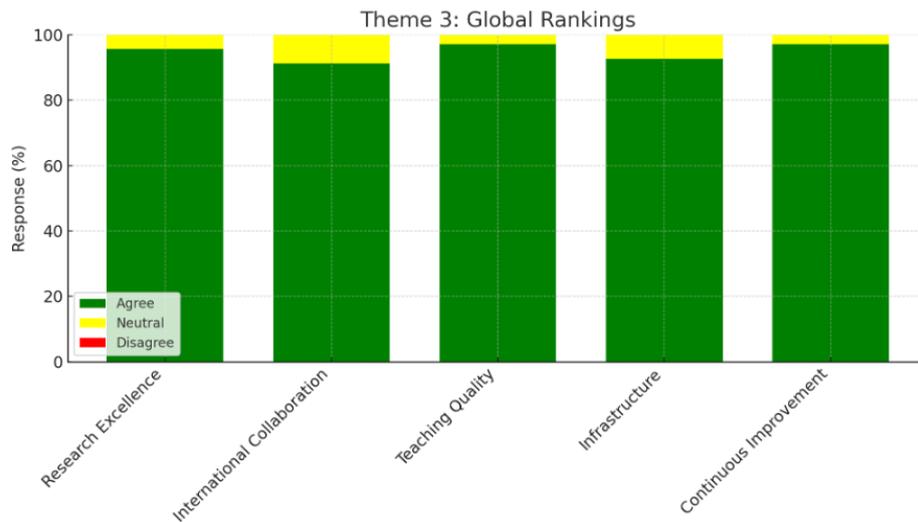| Feedback Area	Agree (%)	Neutral (%)	Disagree (%)
Provision of Scholarships, Fellowships, Freeships	85.3	14.7	0
Work-Study Opportunities	89.7	10.3	0
Emergency Financial Aid	77.9	17.6	4.4
Financial Counseling Services	69.1	22.1	8.8
Alumni Support for Scholarships	75.0	23.5	1.5

Analysis:

- **Emergency Financial Aid** saw moderate support (77.9%) but the highest disagreement (4.4%), indicating gaps in existing mechanisms.
- **Financial Counseling Services** had relatively low agreement (69.1%) and significant neutrality (22.1%), emphasizing the need for awareness and accessibility improvements.

Theme 3: Universities to Feature in Global Rankings

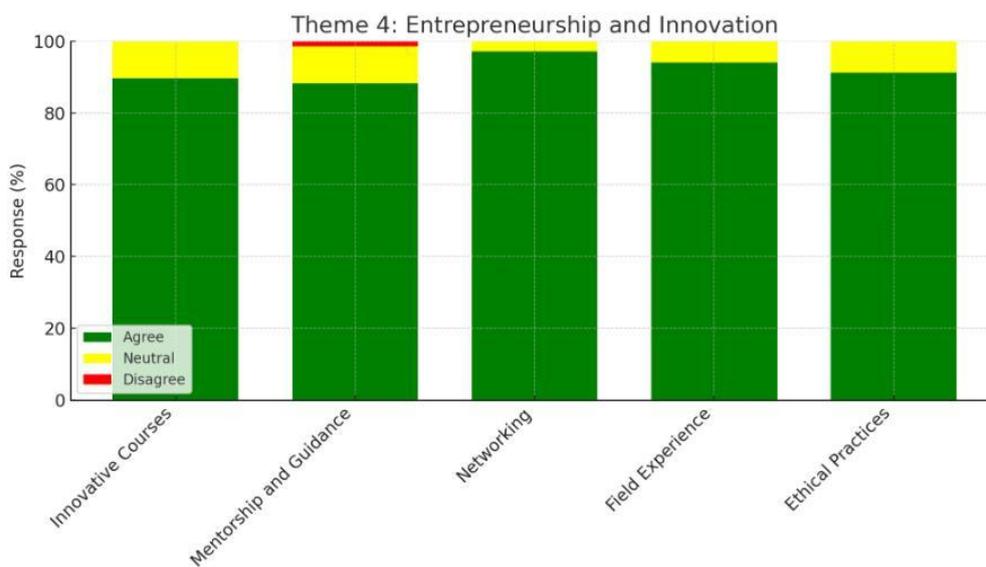| Feedback Area	Agree (%)	Neutral (%)	Disagree (%)
Research Excellence	95.6	4.4	0
International Collaboration	91.2	8.8	0
Quality of Teaching and Learning	97.1	2.9	0
Infrastructure and Facilities	92.6	7.4	0
Continuous Improvement and Innovation	97.1	2.9	0

Analysis:

- **Research Excellence** and **Quality of Teaching and Learning** scored the highest agreement (95.6% and 97.1%, respectively), underscoring their critical role in achieving global recognition.
- Neutrality was slightly higher for **International Collaboration** (8.8%), potentially indicating logistical or regulatory challenges.

Theme 4: Develop Socially Relevant Courses Leading to Entrepreneurship and Innovation

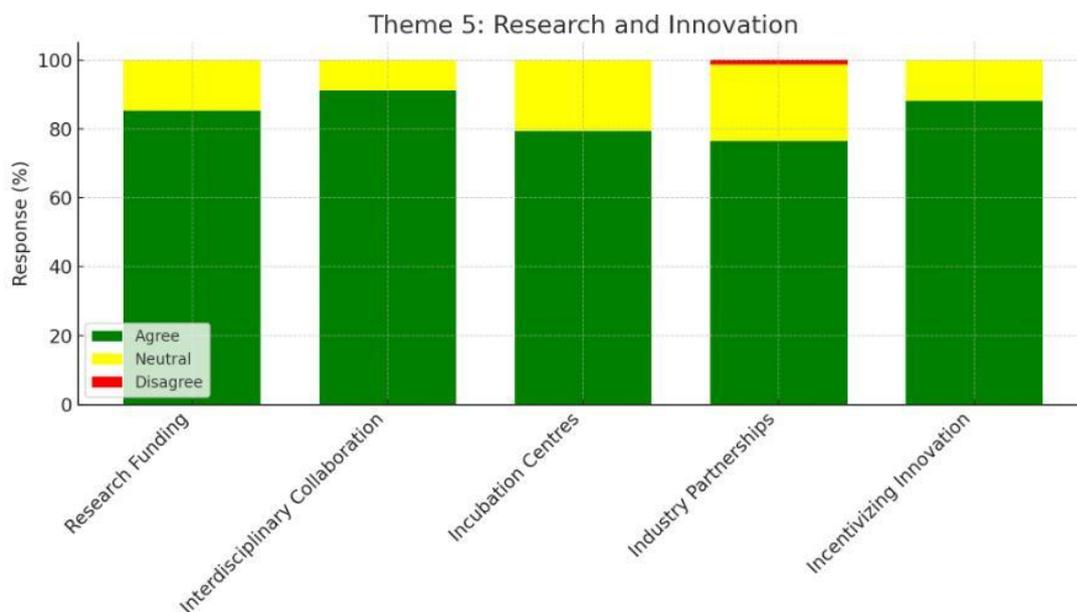| Feedback Area	Agree (%)	Neutral (%)	Disagree (%)
Innovative Course Development	89.7	10.3	0
Mentorship and Guidance	88.2	10.3	1.5
Networking and Collaboration	97.1	2.9	0
Integration of Field Experience	94.1	5.9	0
Ethical and Sustainable Practices	91.2	8.8	0

Analysis:

- **Networking and Collaboration** garnered overwhelming agreement (97.1%), highlighting its value in fostering entrepreneurship.
- Minimal disagreement was observed for **Mentorship and Guidance** (1.5%), suggesting minor concerns in implementation.

Theme 5: Increase Research, Patents, and Innovation

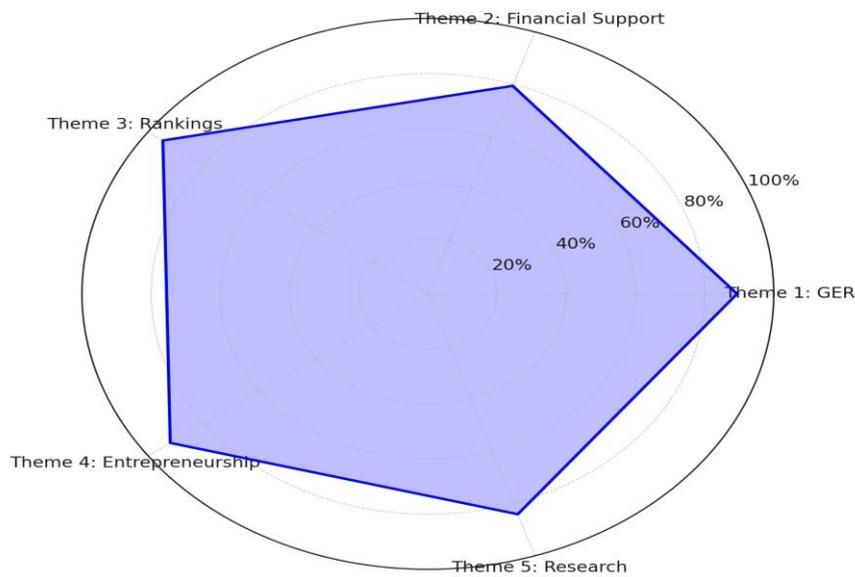| Feedback Area	Agree (%)	Neutral (%)	Disagree (%)
Encouraging Research Funding	85.3	14.7	0
Promoting Interdisciplinary Collaboration	91.2	8.8	0
Establishing Incubation Centres	79.4	20.6	0
Incentivizing Industry Partnerships	76.5	22.1	1.5
Incentivizing Research and Innovation	88.2	11.8	0

Analysis:

- **Promoting Interdisciplinary Collaboration** showed high agreement (91.2%), emphasizing its significance.
- Neutrality was highest for **Establishing Incubation Centres** (20.6%) and **Incentivizing Industry Partnerships** (22.1%), indicating the need for better awareness and implementation.

CONCLUSION

The analysis reveals strong support for most strategies across all themes, particularly in areas such as industry collaboration, research excellence, and networking. However, themes like financial counseling, incubation centers, and regional inclusivity require further exploration and targeted action.

Comparison of Average Agreement Across Themes

RECOMMENDATIONS

1. Expand digital infrastructure for accessible online education.
2. Enhance financial counseling services and emergency aid mechanisms.
3. Foster international collaborations to strengthen global rankings.
4. Develop incubation centers and strengthen partnerships for research and innovation.
5. Implement targeted strategies for regional inclusivity and outreach.

COMPILATION & DESIGN

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